

As Of <= 03/31/2022

Corrections and Rehabilitation

The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is one of the largest correctional systems in the Country. On average, the Department is responsible for the care, custody, and control of approximately 4,300 persons incarcerated in four detention facilities located throughout Miami-Dade County. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. On average, MDCR is responsible for supervising between 600 to 700 persons on pretrial release and another 800 on monitored release at any given time. BPO=Business Plan Objective

Owner:
Jones,
Cassandra
(MDCR)
Department:
Corrections

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Provide Safe, Secure, and Humane Detention	Number of Major Incidents Per Month	Dec '21		22	15	84	45	
		Number of Security Searches Per Month	Sep '21		10,011	4,200	113,623	50,400	
	Provide Successful Return to the Community (PS1-3)	Number of Inmates in Vocational/Technical Programs	Jan '21		0	55	0	220	
		Number of Inmates in Education Programs	'21 FQ1		58	325	58	325	
		Percentage of Boot Camp participants who have not reoffended	'21 FQ1		81%	100%	81%	100%	
	Continue Community Awareness of and Satisfaction with MDCR Services	Number of Community Outreach Activities (MDCR)	'21 FQ1		0	77	0	77	
		Telephone Courtesy Rating	Jan '21		95%	100%	89%	100%	
	Comply with Inmate Disciplinary Hearing Requirements	Number of Inmate Disciplinary Reports	Dec '21		1,114	667	3,374	2,001	
	Maintain Acceptable Level of Inmate Complaints/Grievances	Number of Inmate Grievances	Mar '22		1,576	1,000	10,152	6,000	
	Financial	Achieve and Maintain Financial and Fiscal Soundness	Expen: Total (Corrections)	'22 FQ2		\$105,779K	\$99,852K	\$224,597K	\$199,704K
Revenue: Total (Corrections)			'22 FQ2		\$1,271K	\$99,842K	\$2,178K	\$199,694K	
Positions: Full-Time Filled (MDCR)			'22 FQ2		2,674	3,073	2,674	3,073	
Internal	Ensure Effective Management of Current and Future Physical Plant and Technology Needs	Percentage of Completed Maintenance Service Tickets per quarter	'21 FQ4		94%	100%	97%	100%	
		Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'21 FQ4		92%	100%	94%	100%	
	Manage Jail Population Effectively	Number of Pretrial Services (PTS) Releases	Jan '22		321	708	1,628	2,832	
		Bookings per month	Sep '21		2,910	n/a	40,793	n/a	
		Average daily inmate population per month	Jun '21		4,220	0	4,027	0	
		Number of Participants in the House Arrest Program	Oct '20		1,245	616	1,245	616	

		Average Length of Stay Per Month Per Inmate (ALOS) 	Oct '20		38.0	30.0	38.0	30.0	
Learning and Growth	Recruit, Hire, and Retain Qualified and Diverse Employees	Correctional Officer Trainees hired per month	Sep '21		12	10	46	120	
		Civilian Personnel hired per month	Sep '21		0	6	44	72	
		Certified Personnel hired to fill Correctional Officer vacancies (New Version)	'21 FQ4		6	n/a	40	n/a	
	Ensure Employees Possess Required Workforce Skills	Number of Officers attending Mandatory In-service Training	'21 FQ4		120	97	409	388	
		Number of employees completing accreditation training requirement	'19 FQ4		97	63	635	251	

[Edit Scorecard](#)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Average Length of Stay Per Month Per Inmate (ALOS)	Six Sigma: State Attorney's Office (Black Belt)	5/22/2014	Complete						Horton-Tavera, Amy (OMB)